- (2) pay to the Commissioner the application fee established by the Commissioner through regulation.
 - (b) The application shall:
- (1) be on a form and accompanied by any supporting documentation that the Commissioner requires; and
 - (2) be signed and verified by the applicant.
- (c) The application fees required under subsection (a)(2) of this section or § 15-10B-10(b)(2) of this subtitle shall be sufficient to pay for the administrative costs of the certificate program and any other costs associated with carrying out the provisions of this subtitle.

15-10B-05.

- (a) In conjunction with the application, the private review agent shall submit information that the Commissioner requires including:
 - (1) a utilization review plan that includes:
- (i) the specific criteria and standards to be used in conducting utilization review of proposed or delivered HEALTH CARE services;
- (ii) those circumstances, if any, under which utilization review may be delegated to a hospital utilization review program; and
- (iii) [the] IF APPLICABLE, ANY provisions by which patients, physicians, or hospitals may seek reconsideration [or appeal of adverse decisions by the private review agent];
- (2) the type and qualifications of the personnel either employed or under contract to perform the utilization review;
- (3) A COPY OF THE PRIVATE REVIEW AGENT'S INTERNAL GRIEVANCE PROCESS IF A CARRIER DELEGATES ITS INTERNAL GRIEVANCE PROCESS TO THE PRIVATE REVIEW AGENT IN ACCORDANCE WITH § 15–10A–02(L) OF THIS TITLE;
- [(3)](4) the procedures and policies to ensure that a representative of the private review agent is reasonably accessible to patients and HEALTH CARE providers [5] 7 days a week [during normal business], 24 hours A DAY in this State;
- [(4)](5) the policies and procedures to ensure that all applicable State and federal laws to protect the confidentiality of individual medical records are followed;
- [(5)](6) a copy of the materials designed to inform applicable patients and providers of the requirements of the utilization review plan;
- [(6)](7) a list of the third party payors for which the private review agent is performing utilization review in this State;