

(ii) ~~performs utilization review for the purpose of making claims or payment decisions on behalf of the employer's or labor union's health insurance or health benefit plan.~~

(2) ~~"Employee assistance program" does not include a health care service plan operated by a hospital solely for employees, or members of an employee's family, of that hospital.~~

~~[(c)] (F) (1) "Grievance" means a protest filed by a patient or [a health care provider on behalf of a patient] AN AUTHORIZED REPRESENTATIVE with a private review agent through the private review agent's internal grievance process regarding an adverse decision concerning a patient.~~

(2) ~~"Grievance" does not include a verbal request for reconsideration of a utilization review determination.~~

~~[(f)] (G) "Grievance decision" means a final determination by a private review agent that arises from a grievance filed with the private review agent under its internal grievance process regarding an adverse decision concerning a patient.~~

~~[(g)] (H) "Health care facility" means:~~

(1) ~~a hospital as defined in § 19-301 of the Health General Article;~~
(2) ~~a related institution as defined in § 19-301 of the Health General Article;~~

(3) ~~an ambulatory surgical facility or center which is any entity or part thereof that operates primarily for the purpose of providing surgical services to patients not requiring hospitalization and seeks reimbursement from third party payors as an ambulatory surgical facility or center;~~

(4) ~~a facility that is organized primarily to help in the rehabilitation of disabled individuals;~~

(5) ~~a home health agency as defined in § 19-401 of the Health General Article;~~

(6) ~~a hospice as defined in § 19-901 of the Health General Article;~~

(7) ~~a facility that provides radiological or other diagnostic imagery services;~~

(8) ~~a medical laboratory as defined in § 17-201 of the Health General Article; or~~

(9) ~~an alcohol abuse and drug abuse treatment program as defined in § 8-403 of the Health General Article.~~

~~[(h)] (I) "Health care provider" means:~~

(1) ~~an individual who:~~