

~~(2)~~ (ii) the length of time from receipt of a complaint to it being dismissed or formal action being taken;

~~(3)~~ (iii) the focus of any investigations conducted and the process for closing out a case;

~~(4)~~ (iv) the types of violations for which sanctions are imposed, the range of sanctions imposed, and the consistency of their application;

~~(5)~~ (v) the board's use of its authority to impose a fine instead of suspending a license or in addition to suspending or revoking a license or reprimanding a licensee;

~~(6)~~ (vi) the reinstatement process associated with suspended or revoked licenses;

~~(7)~~ (vii) the use of consent decrees and how they are monitored;

~~(8)~~ (viii) the use of committees by the board in the complaint and disciplinary process and the extent to which the recommendations of the committees are followed; and

~~(9)~~ (ix) the board's use of probation and remedial measures, including educational and advisory letters to enhance compliance rather than or in addition to suspending or revoking a license or otherwise reprimanding a licensee; and

(2) recommend a mechanism for tracking future complaints in a manner similar to the review outlined in item (1) of this subsection to ensure that sanctions are consistently applied against licensees and that sanctions are within the bounds of the Board's legislative and regulatory authority.

(c) The Department of Legislative Services shall collaborate with the Office of the Inspector General in the Department of Health and Mental Hygiene in the review of complaint outcomes, as appropriate.

SECTION 8. ~~5.~~ 4. AND BE IT FURTHER ENACTED, That this Act shall take effect July 1, 2007 is an emergency measure, is necessary for the immediate preservation of the public health or safety, has been passed by a yea and nay vote supported by three-fifths of all the members elected to each of the two Houses of the General Assembly, and shall take effect from the date it is enacted.